

IPC Surgical Center LLC

IPC Surgical Center is a Medicare-approved surgery center specializing in the treatment and diagnosis of acute and chronic pain. This Center credentials and uses only physicians specializing in anesthesia and pain management.

Ownership / Financial Interest

The Center is owned by Craig Flinders, M.D., Gary Haas, D.O. and Lyndal Stoutin, M.D.

Patient Rights and Responsibilities

Your Rights as a Patient

You have the right to:

- Be treated with respect, consideration, and dignity,
- Appropriate personal privacy,
- Receive care in a safe setting,
- Have patient disclosures and patient records treated confidentially, and except when required by law, to have the opportunity to approve or refuse the release of your records
- Have complete information concerning your diagnosis, evaluation, treatment, and prognosis,
- Be fully informed about a treatment or procedure and the expected outcome before it is performed.
- Participate in decisions involving your health care, except when such participation is contraindicated for medical reasons
- Have information available regarding patient rights, patient conduct and responsibilities, services available here at IPC, provisions for after-hours and emergency care, fees for services, payment policies, patient's right to refuse to participate in experimental research, advance directives, as required by state or federal law or regulations, and credentialing of health care professionals.
- Change your physician should you desire. If you request to change to a different IPC physician, we must request approval from that physician.
- Appropriate marketing or advertising regarding the competence and capabilities of the organization,
- Exercise your rights without being subjected to discrimination or reprisal.
- Voice grievances regarding treatment or care that is (or fails to be) furnished.
- Be free from all forms of abuse or harassment,
- Talk with a nurse, the Clinical Nurse Coordinator, or Administrator if you have a suggestion or a complaint.
- Submit a complaint to Idaho Department of Health and Welfare, Bureau of Facility Standards, 3232 Elder Street, Boise, ID 83720, (208) 334-6626 or the Office of the Medicare Beneficiary Ombudsman at www.cms.hhs.gov/center/ombudsman.asp.

As a patient it is your responsibility to:

- Keep your appointment or notify the Center if you are unable to do so,
- Be accurate and complete, as much as possible, in giving your medical history, medications, over-the-counter products and dietary supplements, and any allergies or sensitivities,
- Follow your treatment plan and discharge instructions as provided,
- Provide a responsible adult to drive you home and stay with you after the procedure,
- Keep us informed of the presence of a living will, medical power or attorney, or other directive that may affect your care,
- Accept personal financial responsibility for any charges not covered by your insurance. Pay your bill promptly and notify us if there is a hardship.
- Be respectful of all health care providers and staff, as well as other patients
- Let us know if you do not understand any part of your treatment. Ask questions and take part in your health care decisions,
- Regard other patients' medical information as confidential,
- Respect the Center's property and equipment.

Advanced Directive Policy

It is the policy of IPC SURGICAL CENTER to comply with the rules and regulations for advanced health care directives promulgated in the Medical Consent and Natural Death Act of July 1, 2007. According to the Idaho Statute, a POST form is "appropriate in cases where a patient has an incurable or irreversible injury, disease, illness or condition, or where a patient is in a persistent vegetative state. A POST form is also appropriate if such conditions are anticipated."

The Statute allows that a health care provider to disregard the POST form or identification device if: (1) they believe the POST has been revoked; (2) to avoid oral or physical confrontation; or (3) if so ordered by the attending physician. "Any authentic expression of a person's wishes with regard to health care should be honored."